Creating Campaigns

Note:

- A Survey must first be created before a Campaign can be created to distribute the Survey to Tenants.
- 1. Click Control Panel > Work Order > Surveys > Campaigns



- 2. Select the survey you would like to create a campaign for from the Survey drop-down menu.
- 3. Click Add Campaign.

Survey:	Tenant Satisfa	action Sur	vey			~	
CAMPAI	Tenant Satisfa Tenant Satisfa	ction Surv ction Surv	леу Леу				Add Campaid
Name 🔨	Test 2 this is a surver	у					
July Satisf	action Survey	Launched	7/17/09	10/1/09	52	2	
July Tenar	nt Satisfaction	Created		5/31/11	0	0	
Tenant Sa	tisfaction Survey	Launched	7/17/09	9/30/09	51	0	
Pages (1	.): 1						

- 4. Fill the Title and Description and End Date.
- 5. Select a Distribution option. There are two ways to distribute a campaign:
 - One survey invitation is sent to a single service requestor for every user defined number of work orders completed.
 - II. Upon launching the campaign a survey invitation e-mail will be sent to all active tenants in the Assigned Properties list.

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- 6. Assign properties by moving Available properties to the Assigned Properties list using the arrow buttons.
- 7. Click Save Campaign to launch the campaign at a later date, or proceed to step #8.

Note:

• After a campaign is launched, it cannot be changed from one Survey to another.

One Corporate Tower				
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 If both campaign and survey are ready for distribution, click the Launch button. Refer to Launching a Campaign for more information.