Notification Types

Notification Types:

Notification Types		
		Add Notification Type
Type (English) ▲	Emergency	Announcement
Announcement Test		✔
Emergency Test	✔	

Announcements: These are used to communicate information that will be of general interest to tenants and/or employees (such as promotions or changes in service), and can only be sent by email. Announcement templates can be created using an HTML editor that contains a variety of formatting options commonly found in standard word processing software such as Microsoft Word.

Emergency Notifications: These are more urgent and should be used to communicate messages that need to reach users more rapidly. Emergency Notifications can be sent via email, SMS, and Voice (automated calls).

<u>Note:</u>

- Emergency Notifications may incur additional usage fees. This notification type is an optional feature and may not be enabled for your company; contact Axis Support if you would like to enable this feature.
- It is important to maintain accurate contact information to ensure users receive these notifications effectively.