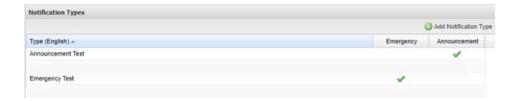
## **Notification Types**

Setup > Notify+Response

## **Notification Types:**



Announcements: These are used to communicate information that will be of general interest to tenants and/or employees (such as promotions or changes in service), and can only be sent by email. Announcement templates can be created using an HTML editor that contains a variety of formatting options commonly found in standard word processing software such as Microsoft Word.

**Emergency Notifications**: These are more urgent and should be used to communicate messages that need to reach users more rapidly. Emergency Notifications can be sent via email, SMS, and Voice (automated calls).

## Note:

- Emergency Notifications may incur additional usage fees. This notification type is an optional feature and may not be enabled for your company; contact Axis Support if you would like to enable this feature.
- It is important to maintain accurate contact information to ensure users receive these notifications effectively.