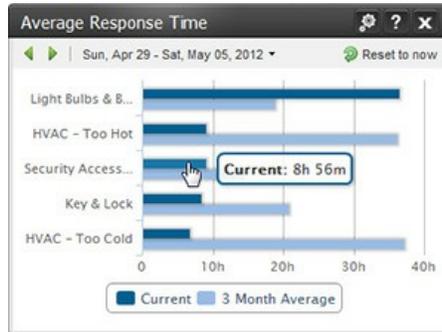


Using Components

[Control Panel](#) > [Work Order](#) > [Dashboard](#)

Using Components:

You can view numerical information within your components by holding your mouse over specific parts of any chart.



Clicking on an element in the component will display the information used to generate the statistics. An example is shown below using the Average Response Time Component, after clicking on the dark blue *security access* bar (shown above, to the left).



Note:

- Comparison data (such as the 3-Month Average shown in the image above on the left) cannot be viewed. Only current data is shown.

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Average Response Time

ID	Date Required	Date Responded	Response Time	Request Type	Tenant
1507214	May 04, 2012	May 04, 2012	1h 7m	Security Access Card	Interactive Media
1507206	May 04, 2012	May 04, 2012	1h 14m	Security Access Card	Aakso Enterprises
1506949	May 03, 2012	May 03, 2012	0m	Security Access Card	Hunter Resources
1506847	May 03, 2012	May 04, 2012	9h 58m	Security Access Card	TopHatch Staffing Services
1506846	May 03, 2012	May 04, 2012	9h 57m	Security Access Card	Interactive Media
1506868	May 02, 2012	May 02, 2012	42m	Security Access Card	ACES Realty
1506802	May 02, 2012	May 02, 2012	37m	Security Access Card	Strategic Logistics
1506289	May 01, 2012	May 01, 2012	2h 15m	Security Access Card	Call Secure Ltd
1506265	May 01, 2012	May 01, 2012	1h 22m	Security Access Card	Uthman Electronics
1506729	Apr 30, 2012	Apr 30, 2012	3h 57m	Security Access Card	Aakso Enterprises
1506723	Apr 30, 2012	Apr 30, 2012	3h 58m	Security Access Card	WVT Distributors
1504855	Apr 27, 2012	Apr 30, 2012	9h 28m	Security Access Card	TopHatch Staffing Services
1504881	Apr 27, 2012	Apr 30, 2012	71h 36m	Security Access Card	Contractors R Us

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The relevant work orders are displayed on the right; to the left, information on how the work orders were filtered is displayed (time interval and filter settings). The filter settings are automatically set based on the part of the component clicked on and the time interval that the component was configured to display.

You can sort the list on the right by clicking on any of the list headings.

You can view a specific work order by clicking on it; for more information on viewing work orders, see [About PM Work Orders](#) and associated topics for Preventive Maintenance work orders and [About Tenant Requests](#) (and associated topics) for Tenant Request work orders.

When you are finished viewing the list, you can click the **Back** button (located top-left) to return to your dashboard.