Creating an Emergency Notification Template

Setup > Notify+Response>Notification Templates

Creating an Emergency Notification Template:

<u>Note:</u> Because Emergency Notifications are meant to be transmitted without delay, the content is limited to ensure faster transmission.

Template Name:	Fire Emergency
Property:	•
Notification Type:	Emergency
Distribute via:	Email SHS Voice
Sender Name: •	Property Management
Sender Phone:	1234567890
Sender Email: *	management@property.com
Subject:	Fire
Message: (Limit: 1000 characters)	A fire alarm has been activated. Please evacuate. Response required (Plain text only)
Message: (Jimit: 1000 characters) Responses: (Jimit: 100 characters)	A fire alarm has been activated. Please evacuate. Response required (Plain text Only) Response 1: Yes
Messager (<u>Limit: 1000 characters)</u> Responses: <u>(Limit: 100 characters</u>)	A fire alarm has been activated. Please evacuate. Response required (Plain text only) Response 1: Yes Response 2: No
Messager (<u>Limit: 1000 characters</u>) Responses: (<u>Limit: 100 characters</u>)	A fire alarm has been activated. Please evacuate. Response required (Plaintext only) Response 1: Yes Response 2: Noo Response 2: Need assistance
Message: (Limit: 1000 characters) Responses: (Limit: 100 characters)	A fire alarm has been activated. Please evacuate. Response required (Plain text only) Response 1: Yes Response 2: No Response 3: Need assistance Response 4:

- 1. Click Add Emergency Template to access the Notification Template interface.
- 2. Enter a name for the template in the Template Name field.
- Using the Property drop-down list, select a property that you would like the template to be associated with.
- All templates must be associated with a Notification Type; select a Notification Type from the drop-down list provided.
- 5. Select the method of delivery. You can send Emergency Notifications via e-mail, SMS, and Voice.
- At a minimum, the Sender Name and Subject fields need to be filled in. You can also enter a Sender Phone and Sender Email in the fields provided.
- 7. The Subject and Message fields are also required fields. The Subject is used as the subject line in the e-mail version of the notification. In the Message field, enter the default text that you would like to appear when this template is used. Please note that unlike Announcements, Emergency Notifications are plain-text only and limited to 1,000 characters to ensure compatibility with SMS and Voice transmission methods.
- In the Responses field, you can enter preset responses that recipients can select after receiving the Emergency Notification and/or indicating that additional communication with specific tenant or employee is required.
- 9. Click Save Template. Your template is now saved and ready for use.