The Pools Tab

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Pools are predefined groups of staff members. After setting up one or more pools, you will be able to assign **Tenant Request** work orders and **Preventive Maintenance** service schedules to pools, either by using the routing table, service schedule settings, or by manually dispatching a specific work order to a pool.

When a work order is assigned to a pool, the work order details are sent out to every staff member in that pool. Each staff member has the option to **Accept** or **Reject** the work order, the same as any other. The first staff member to accept the work order will be assigned to it; all other employees will have the work order retracted from their device.

Refer to the Creating Pools, Editing Pools, and Deleting Pools for additional details on configuring pools.

Note:

- For PM work orders, all staff members involved in pools and work order forwarding rules require Angus AnyWhere Mobile for iOS, Android and BlackBerry 10.