Approving Estimates

When Estimates are submitted via the TSI, the Tenant is notified via e-mail with the Estimate information. The Tenant has the choice to either Approve or Reject the Estimate at this point.

Approving an Estimate from the TSI:

- 1. Click All Requests and open the request.
- 2. Select Approve Estimate, and enter the notes as required. Indicate the time requirements.
- 3. Click Save my Decision.
- 4. Approved Estimates are displayed on the Estimates list.

Alternatively, Tenants may call in requests for Estimates, or may require a printed estimate. These Estimates are updated by Administrators by marking the Estimate Approved and entering any associated information directly in Axis Portal.

Approving Estimates using Axis Portal:

1. Click Control Panel > Work Order > Tenant Requests > Estimates.



2. Locate the work order estimate to approve from the list, then open the work order by either double-clicking on the row, or clicking on the work order ID number.

TR Wor	k Orders							
All Request 1	Types		 Assigned to anyone 	✓ X Reset				
D -	Estim	ate Status	Required	Request Type	Tenant	Property	Assigned To	
Actions Re Assigned T Location: Details:	Pend quired: To:	ing Approval Wait for Estima Unassigned Hillview Tower My office is to	Apr 5 at 10:25 am te Approval, Dispatch (Open) s > Hillview Towers I > 3 > 303 o warm.	HVAC - Teo Hot	Acme Graphics Inc.	Hillview Towers		ĺ
1008563	Open		Apr 1 at 3:48 pm	Key & Lock	Acme Graphics Inc.	Hilview Towers		
Actions Re Assigned 1 Location: Details:	quired: To:	Send Estimate Unassigned Hillview Tower Lock is jammed	For Approval, Dispatch (Open) 18 > Hillview Towers I > 3 > 303 I.					
953516	Open		Aug 11, 2009	Unspecified	Acme Plumbers	Hillview Towers		
Actions Re	quired:	Send Estimate	For Approval, Dispatch, Choose	Request Type (Open)				

3. Click the View Estimate tab, then on Click here to view the Estimate. The estimate is displayed.

Workflow Messages (0)	\$ View Estimate
Click here to view the Estima	te
	_

4. At the Estimate screen, click **Approved by Tenant**. A window will popup where you can enter any approval notes communicated by the Tenant.

ervice	Quantity	Billable	External	Amount (\$)	Tax (\$)	Total
VAC - Too Hot	1	~		100.00	8.00	\$108.00

- 5. You may want to enter information such as who approved the estimate, whether it was approved by phone, e-mail or in-person, or if the Estimate was printed and approved with a signature.
- 6. Click Submit.

Approve Est	imate # 1008565 - Wir	ndows Internet Explor	
	Ectimato # 100	B565	XL 5
Notes:	Louinate # 1000	5505	
			~
			~
Required at:	4/5/2010	01: 💙 09 💙 PM	~
	Submit	Cancel	
			_

7. Now that the Estimate is approved, its status in the Estimates list will be marked as Approved. all estimate line items are automatically copied into the work order in the Services section, as shown below.

🔾 Add Service 🛛 🔘 No Service	es 🥜 Edit 🕻	Delete	Le	ase: 🖋 <none< th=""></none<>
Service	Billable	External	Quantity	Total
HVAC - Too Hot	4		1.00	\$108.00