Creating a Work Order

To Create A Work Order Without A Tenant Contact:

1. Selecting New Work Order brings you to the work order creation screen. Select a property, then click Next.



- 2. On the next screen, fill out all required fields at a minimum. Required fields are marked with an asterisk (*).
 - Depending on the size of your handheld device's screen, you may need to scroll down in order to
 access and complete all available form fields.
- When you are finished entering your information, select Create Work Order. Your work order has now been created.



To Create A Work Order With A Tenant Contact:

1. Select **Search** and use either the **Contact Directory** or **Tenant Directory** search methods to locate the tenant contact you would like to use.





2. Once you have located the tenant contact, select New Work Order for this Contact.



- 3. Fill out all required fields at a minimum. Required fields are marked with an asterisk (*). Selecting a drop-down list takes you to a selection screen which displays all possible options. For example, selecting the Property field takes you to a list of properties. Selecting a property takes you to a building selection screen, then returns you to this form with the building and property information you selected filled in.
 - Place a checkmark beside **Requested By Me** if this is a proactive work order.
 - You will need to scroll down in order to access and complete all available form fields.
- When you are finished entering your information, select Create Work Order. Your work order has now been created.

