# ANGUS ANYWHERE MOBILE

#### Introduction to Angus AnyWhere Mobile:

The Angus Mobility Platform supports virtually any mobile device. From a basic cell phone through iPhone, Android, and BlackBerry, the Mobility Platform keeps mobile managers, engineers, technicians, and vendors connected, informed, and efficient.

Users can interact with the Angus AnyWhere system both while connected to cellular data networks and when offline. The ability to process work on a mobile device while not connected is often a critical feature where cellular data coverage is spotty or not available.

The Angus Mobility Platform consists of distinct technologies that provide the ability to connect the myriad of users and devices common to real estate organizations, as outlined below.

## Note:

 Before purchasing new mobile devices, we recommend getting a demonstration device prior to purchase to ensure that your employees are satisfied with the functionality of the specific device.

#### Mobile Message

A simple, effective system enabling mobile field updates from any two-way messaging mobile device. Update, close work orders, and create To-Do items while in the field quickly and easily.

### **Mobile Lite**

Capable of running on any smartphone or tablet with Internet browsing capabilities (including BlackBerry, iOS, and Android phones and tablets), Mobile Lite enables full work order processing including create, assign, dispatch, update, and complete. Search capabilities allow Managers and Technicians to query the Angus AnyWhere system for contact information on tenant contacts, vendors, and employees. In addition, work order and To-Do lists enable effective mobile management of field staff.

#### Mobile for BlackBerry® Classic

Designed for maintenance personnel and vendors, Angus AnyWhere Mobile for BlackBerry Classic delivers real-time, paperless, optimized service and maintenance management. Advanced "form based" work order updates and closure offered on your BlackBerry smartphone provide greater accuracy and allows for complex work order tasking.

## Mobile for iOS, Android, and BlackBerry 10

An App with a feature-rich intuitive user interface designed specifically for iOS, Android, and BlackBerry devices and tablets. Full work order processing, search, and query capabilities combined with To-Do lists and the ability to work offline provide mobile Managers and Supervisors with the solution they need to efficiently manage field staff and vendors.

- Mobile for iOS requires iOS 7.1.2 or higher.
- Mobile for Android requires Android 2.3 or higher.
- Mobile for BlackBerry 10 requires BlackBerry OS 10.3 or higher.

Mobility Platform Features	Mobile Message	Mobile Lite	BlackBerry Classic	Mobile for iOS	Mobile for Android	Mobile for BlackBerry 10
Work Order Routing Support						
Pool	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
Direct — Smart Routing	~	$\checkmark$	~	~	$\checkmark$	~
Reassign — Re- Dispatch	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	~
Work Order Processing						
Work Order Messaging	$\checkmark$	$\checkmark$	~	$\checkmark$	$\checkmark$	$\checkmark$
View My Assigned/All Work Orders (TR&PM)	~	~	~	~	√	~
Status Updates (Accept, Reject, Start, Delay, Complete)	$\checkmark$	$\checkmark$	V	~	V	✓
Form-Based Work Order Updates		$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	~
New Work Order		$\checkmark$		$\checkmark$	$\checkmark$	$\checkmark$
View Work Order Attachments		$\checkmark$		$\checkmark$	$\checkmark$	~
Photo Capture				$\checkmark$	$\checkmark$	$\checkmark$
TR Work Order Closure Including Billable Items Workflow				~	~	~
Inspections, Including Issuing and Completing Corrective Work Orders				V	V	~
Search Capabilities						
Work Orders		$\checkmark$		$\checkmark$	$\checkmark$	$\checkmark$

Tenant and Contact Directory		$\checkmark$		$\checkmark$	$\checkmark$	~
Vendors Directory		$\checkmark$		$\checkmark$	$\checkmark$	$\checkmark$
Staff Directory		$\checkmark$		$\checkmark$	$\checkmark$	$\checkmark$
Work Offline						
Work Offline	$\checkmark$		$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
Mobile Devices Supported	Any mobile device with 2- way messaging capabilities	Any Smartphone and tablet with a Mobile Web Browser.	Models: Torch, Tour, Bold, 8800, 8700, Curve, Pearl, 7700, 7500, 7200, 7130, 7100 OS: 4.0 or higher Flash Memory: 16 MB or higher	Models: iPhone, iPad OS: iOS 7.1.2 or higher	Models: Phones, Tablets OS: Android 2.3 or higher	Models: Z10, Z30, Passport OS: BlackBerry OS version 10.3 or higher